ABSTRACT

A system is disclosed for facilitating the handling of post transactional credit disputes in real-time via a variety of transactional environments and architectures. The system includes one or more workstations linked to a communication channel and one or more servers with at least one having capability of processing a plurality of image files. A party in dispute (such as a merchant) may browse their workstation for image files, choose the appropriate image files, and transmit the image files over the communication channel to a server for processing.